

HSCC/PG-III/SIC/Cafeteria/2010

Dated: 3.8.2010

To,

All Perspective Bidders.

**Sub :** Tender for Cafeteria Services at Sports Injury Centre Clarification  
of pre bid meeting held on 29.7.2010

**Bid Reference:: IFB. No. SIC-SJH/PG-III/03/2010/ CAFETERIA Date: July 22, 2010**

Dear Sir,

With reference to the subject mentioned above, kindly find enclosed herewith the clarifications of the queries raised during the pre bid meeting held on 29.7.2010.

This document shall be treated as the part of tender documents. You are requested to submit this clarification /Amendment duly signed & stamped along with the tender documents.

Other Terms & Conditions of the tender documents shall remain unchanged.

Thanking You,

Yours Faithfully

(Anil Kumar)  
General Manager (PG-III)

Encl: As above

**PRE BID MEETING (Dated 29.7.2010)QUERY FROM BIDDERS AND HOSPITAL**

**REPLY**

**Clarification-1**

**Name of Work: Outsourcing of Cafeteria Services at SIC, Safdarjung Hospital, New Delhi**  
( SIGNED COPY OF THIS REPLY MUST BE INCLUDED ALONG WITH THE OFFER BY THE BIDDER )

BIDDER -1		
S.No.	QUERY FROM BIDDERS	HOSPITAL REPLY
1	In the meeting held yesterday, it was advised that we should sell items at subsidized rates. Please advise us that is it mandatory to give subsidy or it is for the bidder to decide. We can consider to provide subsidy to Doctors/staff. However, the same should not be applicable to general public.	No Subsidy.
2	It is mentioned that LPG facility shall be provided for cooking. However, it is also mentioned that precooked food is to be sold from the premises. Please clarify that whether cooking is allowed at the location ?	Cooking is permitted. PNG will be supplied. However bidder must arrange for LPG cylinder (Commercial) to meet the emergency requirement.
3	Term of the agreement is mentioned as 3 years. You will appreciate that the entire Capex is to be made by the selected party. This will result in return on investment period being high. 3 years term as such is very low. It is requested that the same may be increased to 9 years as per general norms of the industry.	There is no change in the tender condition. However the hospital reserves the option for renewal of the contract by another two years on mutually accepted terms on successful completion of initial contract period of three years can be agreed.
4	It was informed that in-house patient meals are not to be provided. Kindly confirm the same.	No meals to be provided to in house patients.
5	Is it mandatory to provide facility during the night hours, as the same will result in high operating cost for the selected party.	Skilled cafeteria services to be provided for the night duty doctors & staff of SIC.
6	Will outsiders be allowed to avail the facility of the cafeteria ?	Staff, Doctors of Safdarjung Hospital, & Faculties, Staff & Students of VMCC, attendants of the patients of Safdarjung & sports Injury Centre shall be permitted. All patients attending the SIC are permitted.